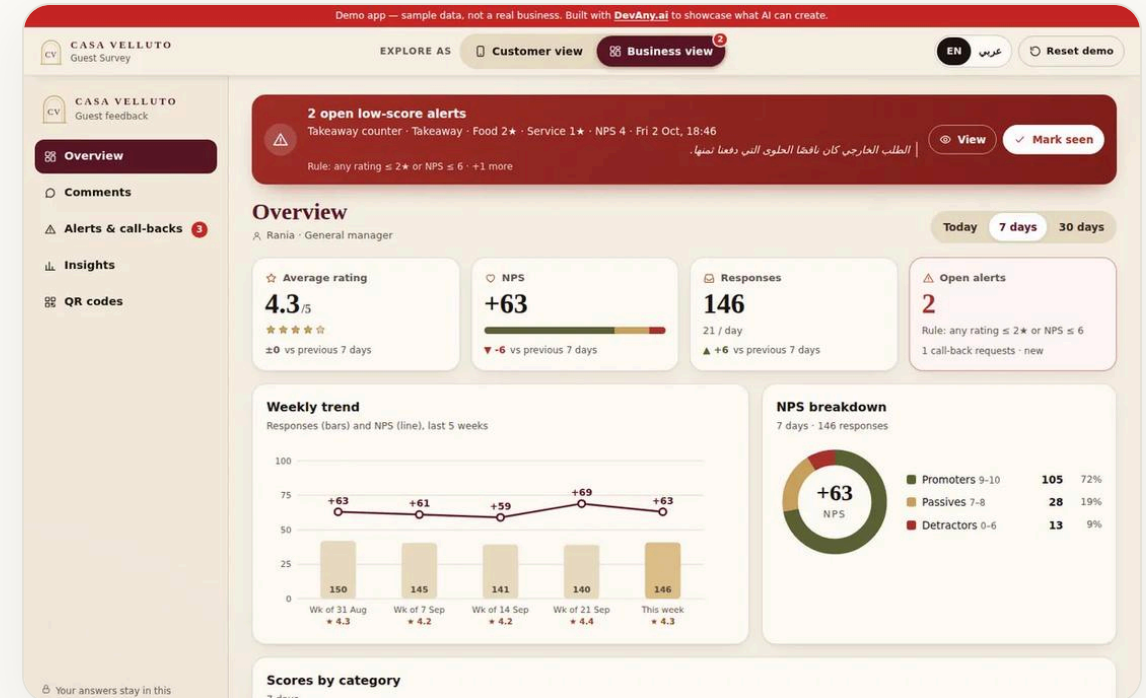


Casa Velluto Guest Survey

Customer screen, back office and DevAny dashboard

A 40-second QR guest survey for a Roman trattoria in Dubai, in English and Arabic. Guests rate food, service, ambience and value, and the manager sees NPS, trends and every low score the moment it happens.

demo-casavelluto-survey.devany.app



What was built?

Roman trattoria · guest survey · Jumeirah, Dubai. One DevAny app with two faces: the screen on the customer's phone and the business's back office.

Highlights

- Mobile-first EN/AR survey with full RTL: visit type, 4 star ratings, NPS 0–10, dishes to order again and an optional comment
- Low score (any rating $\leq 2\star$ or NPS ≤ 6) pops an alert banner and badge instantly; guests can ask the manager to call back
- Call-back follow-ups (New → Contacted → Resolved) that the guest sees update live, plus a review invite for every respondent
- Today / 7 / 30-day averages and NPS, weekly trend, scores by visit type, location and weekday, AI weekly summary (demo) and QR table cards

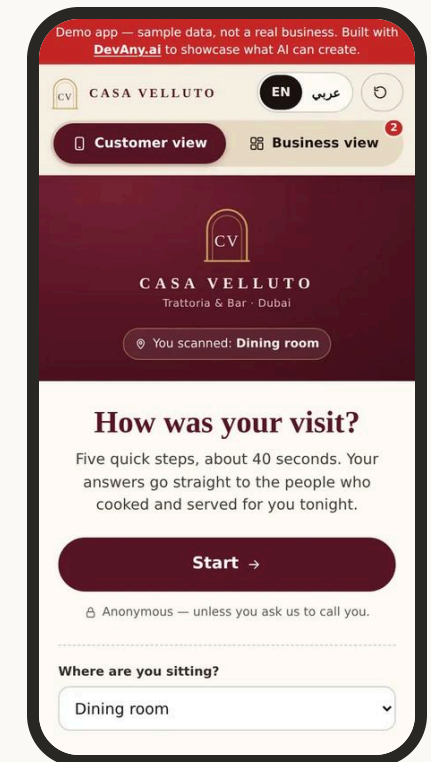
The demo and your copy

- The demo runs entirely in the browser: sample data is generated on the page, nothing is saved, and no AI or email is called.
- Your copy is a real DevAny app: records are stored and the back office opens with a staff sign-in.
- Customers use it from a link or QR code, with no account.

What the customer sees

Customers open the app from a link or QR code; no install or account needed.

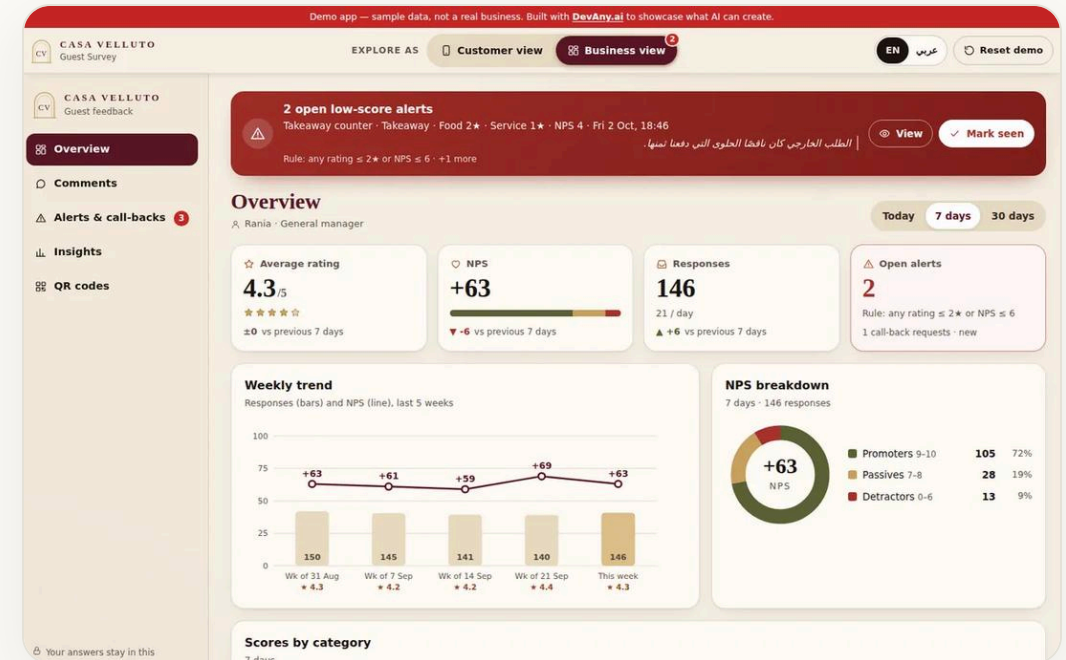
- Scan-to-open survey per location (Dining room, Terrace, Bar, Takeaway counter), one step at a time, done in under 45 seconds
- Visit type, star ratings for food, service, ambience and value, NPS 0–10
- “What should we order again?” dish chips and an optional comment
- Call-back request on a low score, with required contact fields and consent
- Warm thank-you, a review invitation for every respondent, and a live call-back status tracker
- English and Arabic with full RTL



What the business manages

The business view inside the app is where the owner and team work day to day.

- Today / 7-day / 30-day average rating and NPS with promoters, passives and detractors
- Weekly trend chart and scores by category, visit type, location and weekday
- Instant low-score alert banner and badge
- Call-back list: New → Contacted → Resolved
- Latest comments feed with filters and search
- QR code per location with a printable table card



TRY IT IN THE LIVE DEMO

See both screens work together

In the demo, the switch in the top bar moves between the customer and business views.

Try this

1. In Customer view, choose Dinner, give Service 2★ and NPS 5, and on the last step say “Yes, please call me”
2. Switch to Business view: the red “New low-score alert” banner pops in; open Alerts & call-backs and click Mark contacted
3. Switch back to Customer view: your call-back tracker now shows Contacted

Demo address

`demo-casavelluto-survey.devany.app`

What you try in the demo is not saved; it resets when the page reloads.

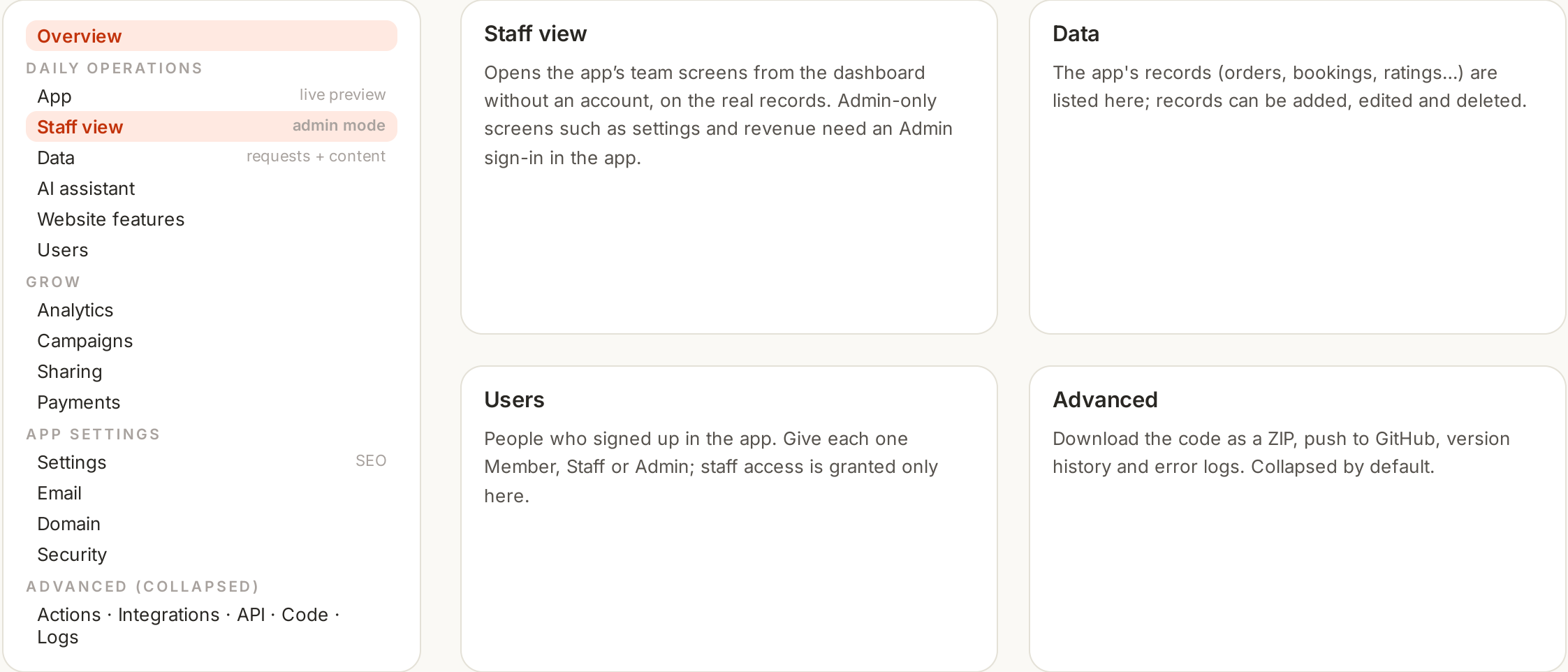
The brand's website

Casa Velluto — Italian restaurant — Roman trattoria & aperitivo bar

`casa-velluto.devany.app`

Map of the DevAny dashboard

The owner runs the project from the “Manage” screen on devany.ai. The menu runs from daily work to technical settings.



Back-office access, data and alerts

The demo's Customer/Business switch exists only in the showcase. In your copy the back office is private and opens with a staff sign-in.

How to get in

1. Publish the app (the copy arrives as a draft)
2. Open the app, tap the staff/team sign-in link at the bottom and create an account
3. DevAny → Manage → **Users**: give yourself **Admin** and employees **Staff**
4. Sign in again in the app; the back office opens

There is no PIN and no automatic owner access.

Data and alerts

Customer records are stored in DevAny and shown in the back office and under Data. Lists closed to visitors: **feedback**

Every new record in these lists creates a dashboard alert and, while the app is live, a free email to you.

Email and AI

Emails to customers (confirmations, reminders) go out when the app's email is on and the app is live; each uses a small amount of AI credit.

Weekly summary. Runs for real when clicked and uses AI credit; in the demo the results are pre-made.

AFTER YOU COPY

Go-live checklist

The steps shown in the dashboard after copying. Price, text and image edits go live instantly and spend no credit.

1. Open the published app, choose "Team sign-in" at the bottom and create your account; then give yourself the Admin role in the DevAny dashboard > Users (and Staff for your managers).
2. In the feedback panel > Settings, paste your Google review link so every guest sees the review invitation.
3. Replace the order-again dishes with your own signature dishes (Settings > Order-again dishes).
4. Rename or add locations in QR codes, then print a table card for each one.
5. Clear the sample data before you put the codes on the tables.
6. Check the low-score alert rule and email in Settings; turn email and AI on in the DevAny dashboard if they are off.

This app takes no online payments (customers pay at the venue and staff mark "Paid"), sends no real SMS (WhatsApp only opens a link) and does not sync with POS, hotel/clinic software, calendars or review sites.

Copy this app to your account

“Copy to my account” on the showcase page brings the project into your account as a draft, with your business name, city and contact details.

How it works

1. Open [devany.ai/showcase/apps/casavelluto-survey](#)
2. Enter your business name, city, phone, WhatsApp and email
3. The project is created as a draft; clear the sample records in one tap from the dashboard
4. Edit texts, prices and images for your business, then publish

Copying uses no AI and spends no credit.

Plan to publish

PLAN	LIVE PROJECTS	DOMAIN
Free	No publishing, preview	—
Builder · \$29/mo	1	Included
Pro · \$79/mo	3	Included
Studio · \$199/mo	10	Included + white label

Copying is available on paid plans. Every paid plan includes monthly AI credit equal to its price.

Casa Velluto is a fictional business: phone and address are demo placeholders, images are illustrative, and submissions do not reach a real business.