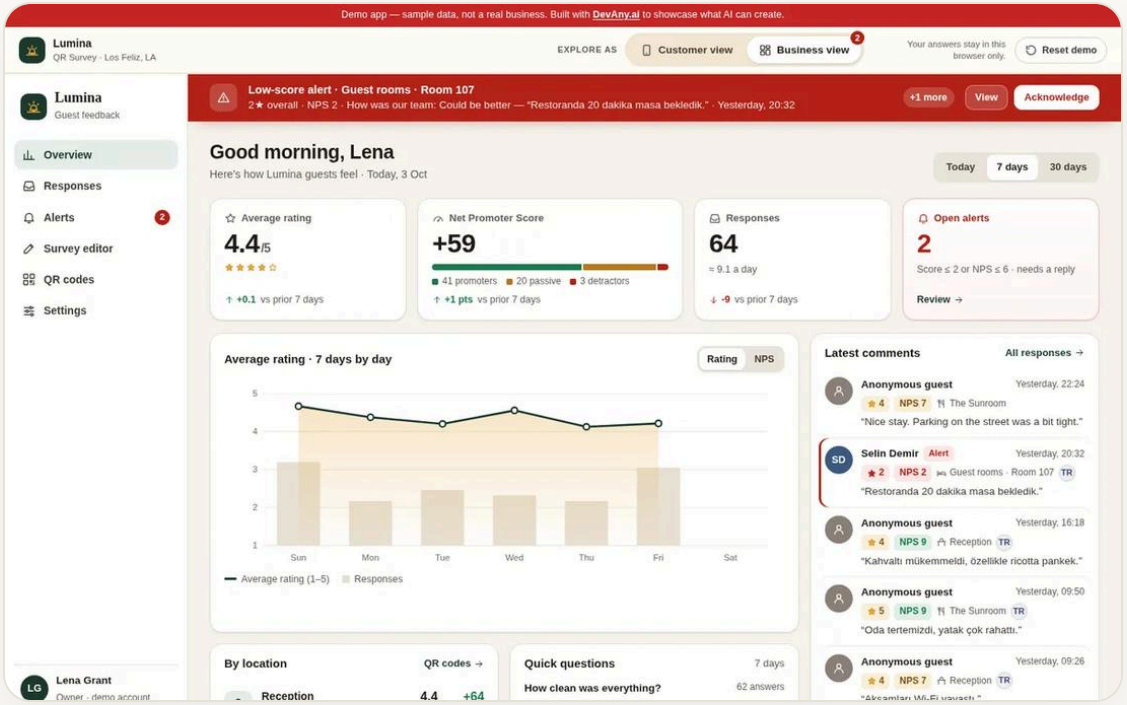
DEVANY SHOWCASE · USER GUIDE

Lumina QR Survey

Customer screen, back office and DevAny dashboard

A 30-second QR satisfaction survey for a boutique hotel: guests rate stars and NPS in English or Turkish, while the owner watches averages, NPS and comments and catches every low score the moment it happens.

demo-qrsurvey.devany.app



AT A GLANCE

What was built?

Boutique hotel · guest survey · Los Feliz, Los Angeles. One DevAny app with two faces: the screen on the customer's phone and the business's back office.

Highlights

- 30-second guest survey: stars, NPS 0–10, quick taps, comment and optional contact, in English and Turkish
- Today / 7-day / 30-day average and NPS with a trend chart, scores by location and a live comments feed
- Instant low-score alerts (score ≤ 2 or NPS ≤ 6) with banner, badge, acknowledge and resolve notes
- Survey editor with live preview, plus a locally generated QR code and printable card per location

The demo and your copy

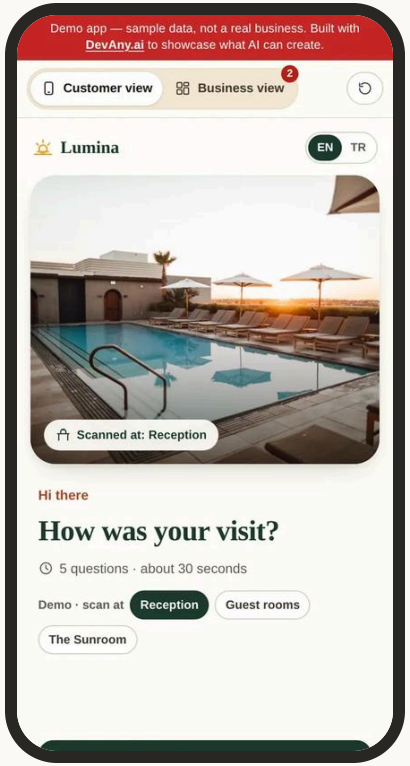
- The demo runs entirely in the browser: sample data is generated on the page, nothing is saved, and no AI or email is called.
- Your copy is a real DevAny app: records are stored and the back office opens with a staff sign-in.
- Customers use it from a link or QR code, with no account.

CUSTOMER VIEW

What the customer sees

Customers open the app from a link or QR code; no install or account needed.

- Scan at reception, in your room or at The Sunroom; the survey knows where you are
- One question per screen: stars, NPS 0–10, two quick taps, a comment, optional contact
- Answers auto-advance, so a full run takes 10–20 seconds, in English or Turkish
- Separate thank-you screens for happy guests and low scores, with a manager callback if contact was left

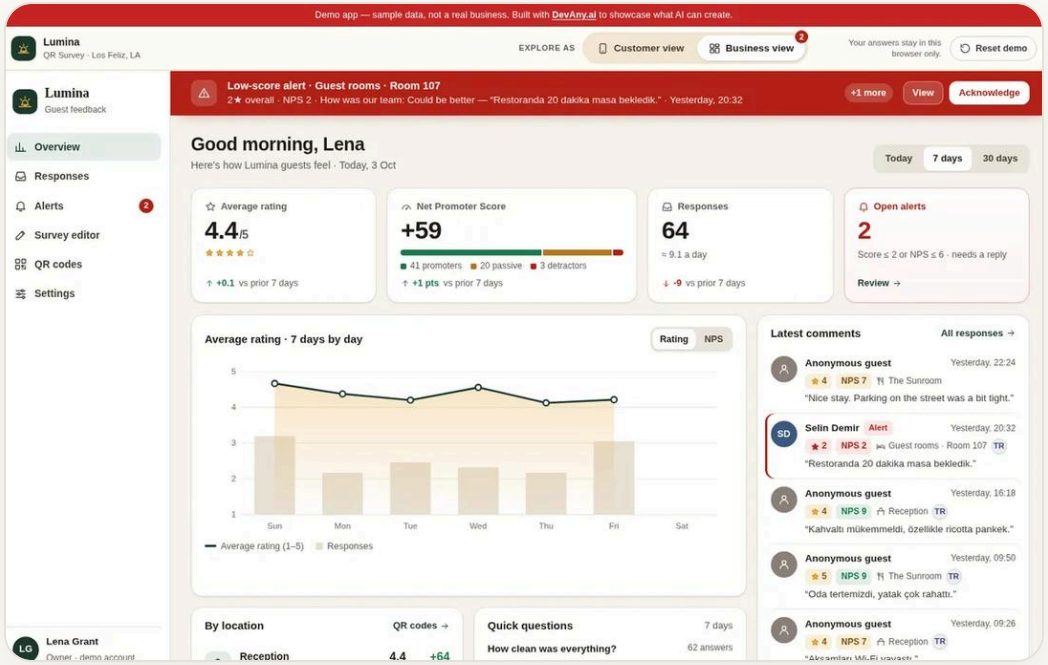


BACK OFFICE

What the business manages

The business view inside the app is where the owner and team work day to day.

- Today / 7 / 30-day average and NPS with deltas, a trend chart and scores by location
- Low-score alert banner with reasons, Acknowledge, Resolve and a resolution note
- Responses with filters, cards on mobile and CSV export
- Survey editor in EN and TR with a live phone preview
- A real QR code and printable card per location; add a location in one click



TRY IT IN THE LIVE DEMO

See both screens work together

In the demo, the switch in the top bar moves between the customer and business views.

Try this

1. In Customer view, answer the survey in Turkish with 2★ and NPS 4
2. Switch to Business view: a New low-score alert pops in; Acknowledge it
3. Under Alerts, resolve it with a note: it moves to Resolved

Demo address

`demo-qrsurvey.devany.app`

What you try in the demo is not saved; it resets when the page reloads.

The brand’s website

Lumina — Boutique hotel

`lumina.devany.app`

OWNER DASHBOARD

Map of the DevAny dashboard

The owner runs the project from the “Manage” screen on devany.ai. The menu runs from daily work to technical settings.

- Overview

DAILY OPERATIONS

- App — live preview
- Staff view — admin mode
- Data — requests + content
- AI assistant
- Website features
- Users

GROW

- Analytics
- Campaigns
- Sharing
- Payments

APP SETTINGS

- Settings — SEO
- Email
- Domain
- Security

ADVANCED (COLLAPSED)

Actions · Integrations · API · Code · Logs

Staff view

Opens the app’s team screens from the dashboard without an account, on the real records. Admin-only screens such as settings and revenue need an Admin sign-in in the app.

Data

The app's records (orders, bookings, ratings…) are listed here; records can be added, edited and deleted.

Users

People who signed up in the app. Give each one Member, Staff or Admin; staff access is granted only here.

Advanced

Download the code as a ZIP, push to GitHub, version history and error logs. Collapsed by default.

IN YOUR OWN COPY

Back-office access, data and alerts

The demo’s Customer/Business switch exists only in the showcase. In your copy the back office is private and opens with a staff sign-in.

How to get in

1. Publish the app (the copy arrives as a draft)
2. Open the app, tap the staff/team sign-in link at the bottom and create an account
3. DevAny → Manage → **Users**: give yourself **Admin** and employees **Staff**
4. Sign in again in the app; the back office opens

There is no PIN and no automatic owner access.

Data and alerts

Customer records are stored in DevAny and shown in the back office and under Data. Lists closed to visitors: `responses`

Every new record in these lists creates a dashboard alert and, while the app is live, a free email to you.

Email and AI

Emails to customers (confirmations, reminders) go out when the app’s email is on and the app is live; each uses a small amount of AI credit.

7-day feedback summary. Runs for real when clicked and uses AI credit; in the demo the results are pre-made.

AFTER YOU COPY

Go-live checklist

The steps shown in the dashboard after copying. Price, text and image edits go live instantly and spend no credit.

1. Open the published app, use Team sign-in at the bottom to create your account, then give yourself the Admin role in the DevAny dashboard under Users. Give your managers the Staff role.
2. In the feedback panel, review the questions in Survey editor and rename or add your locations under QR codes.
3. Replace the survey photo with one of your own place (Settings › Survey photo).
4. Turn on email for this app in the DevAny dashboard so low scores reach your inbox and you can reply to guests.
5. The AI summary uses your AI credits each time a team member asks for one.
6. Explore the sample responses, press Clear sample data, then print a QR card for each location.

This app takes no online payments (customers pay at the venue and staff mark “Paid”), sends no real SMS (WhatsApp only opens a link) and does not sync with POS, hotel/clinic software, calendars or review sites.

FOR YOUR OWN BUSINESS

Copy this app to your account

“Copy to my account” on the showcase page brings the project into your account as a draft, with your business name, city and contact details.

How it works

1. Open `devany.ai/showcase/apps/qrsurvey`
2. Enter your business name, city, phone, WhatsApp and email
3. The project is created as a draft; clear the sample records in one tap from the dashboard
4. Edit texts, prices and images for your business, then publish

Copying uses no AI and spends no credit.

Plan to publish

PLAN	LIVE PROJECTS	DOMAIN
Free	No publishing, preview	—
Builder · $29/mo	1	Included
Pro · $79/mo	3	Included
Studio · $199/mo	10	Included + white label

Copying is available on paid plans. Every paid plan includes monthly AI credit equal to its price.

Lumina is a fictional business: phone and address are demo placeholders, images are illustrative, and submissions do not reach a real business.